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Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	1	("5987443").PN.	USPAT; USOCR	OR	OFF	2007/10/15 02:05
L2	0	"receiving a goal" AND feedback AND student AND invoice AND loan AND insurance AND rules AND paragraph AND deliverable .clm.	USPAT	OR	OFF	2007/10/15 02:07
L3	0	"receiving a goal" AND feedback AND student AND invoice AND loan AND insurance AND rules AND paragraph AND deliverable .clm.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/10/15 02:07

EAST Search History

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L1	1	("5987443").PN.	USPAT; USOCR	OR	OFF	2007/10/15 02:05
L2	0	"receiving a goal" AND feedback AND student AND invoice AND loan AND insurance AND rules AND paragraph AND deliverable .clm.	USPAT	OR	OFF	2007/10/15 02:07
L3	0	"receiving a goal" AND feedback AND student AND invoice AND loan AND insurance AND rules AND paragraph AND deliverable .clm.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/10/15 02:10
L4	0	"receiving a goal" AND feedback AND student AND invoice AND loan AND insurance AND rules AND paragraph AND deliverable	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/10/15 02:10

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PAT. NO.   Title
1 7,194,444 **T** Goal based flow of a control presentation system
2 7,089,222 **T** Goal based system tailored to the characteristics of a particular user

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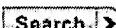Welcome United States Patent and Trademark Office

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1 Charles W. Bachman interview: September 25-26, 2004; Tucson, Arizona
Thomas Haigh
January 2006 **ACM Oral History interviews**
Publisher: ACM Press
Full text available: 📄 pdf(761.66 KB)   Additional Information: full citation, abstract

> Charles W. Bachman reviews his career. Born during 1924 in Kansas, Bachman attended high sc
> East Lansing, Michigan before joining the Army Anti Aircraft Artillery Corp, with which he spent t
> in the Southwest Pacific Theater, during World War II. After his discharge from the military, Bacl
> earned a B.Sc. in Mechanical Engineering in 1948, followed immediately by an M.Sc. in the same
> from the University of Pennsylvania. On graduation, he went to work for Do ...

2 Assessing data quality in accounting information systems
David Kaplan, Ramayya Krishnan, Rema Padman, James Peters
February 1998 **Communications of the ACM**, Volume 41 Issue 2
Publisher: ACM Press
Full text available: 📄 pdf(249.94 KB)   Additional Information: full citation, references, citings, index terms, revie\

3 Operating system principles
Per Brinch Hansen
January 1973 Book
Publisher: Prentice-Hall, Inc.
Full text available: 📄 pdf(16.81 MB)   Additional Information: full citation, abstract, references, cited by, index te

> **From the Preface**
>
> **MAIN GOAL**
>
> This book tries to give students of computer science and professional programmers a general
> understanding of *operating systems*--the programs that enable people to share computers effici€
>
> To make the sharing of a computer tolerable, an operating system must enforce certain rules of
> on all its users. One would therefore expect the designers of operating systems to do their utmo
> them as s ...

4 On automated message processing in electronic commerce and work support systems: sp
theory and expressive felicity
Steven O. Kimbrough, Scott A. Moore

October 1997 **ACM Transactions on Information Systems (TOIS)**, Volume 15 Issue 4
Publisher: ACM Press
Full text available: ⬛ pdf(502.20 KB)   Additional Information: full citation, abstract, references, citings, index teri

Electronic messaging, whether in an office environment or for electronic commerce, is normally ‹
in natural language, even when supported by information systems. For a variety of reasons, it w
useful if electronic messaging systems could have semantic access to, that is, access to the mea
contents of, the messages they process. Given that natural language understanding is not a pra‹
alternative, there remain three approaches to delivering systems with semant ...

Keywords: electronic commerce, formal language for business communication, speech act theo

5 Selected writings on computing: a personal perspective
Edsger W. Dijkstra
January 1982 Book
Publisher: Springer-Verlag New York, Inc.
Additional Information: full citation, abstract, references, cited by, index terms

Since the summer of 1973, when I became a Burroughs Research Fellow, my life has been very
from what it had been before. The daily routine changed: instead of going to the University eact
where I used to spend most of my time in the company of others, I now went there only one da·
and was most of the time that is, when not travelling!-- alone in my study. In my solitude, mail
written word in general became more and more important. The circumstance that my employe .

6 Information systems outsourcing: a survey and analysis of the literature
Jens Dibbern, Tim Goles, Rudy Hirschheim, Bandula Jayatilaka
November 2004 **ACM SIGMIS Database**, Volume 35 Issue 4
Publisher: ACM Press
Full text available: ⬛ pdf(1.51 MB)   Additional Information: full citation, abstract, references, citings

In the last fifteen years, academic research on information systems (IS) outsourcing has evolve‹
Indeed the field of outsourcing research has grown so fast that there has been scant opportunit\
research community to take a collective breath, and complete a global assessment of research a
date. This paper seeks to address this need by exploring and synthesizing the academic literatur
outsourcing. It offers a roadmap of the IS outsourcing literature, highligh ...

Keywords: determinants, literature review, outcomes, outsourcing, relationships, research appi
theoretical foundations

7 The relational model for database management: version 2
E. F. Codd
January 1990 Book
Publisher: Addison-Wesley Longman Publishing Co., Inc.
Full text available: ⬛ pdf(28.61 MB)   Additional Information: full citation, abstract, references, cited by, index te

From the Preface (See Front Matter for full Preface)

An important adjunct to precision is a sound theoretical foundation. The relational model is solid
two parts of mathematics: firstorder predicate logic and the theory of relations. This book, howe
not dwell on the theoretical foundations, but rather on all the features of the relational model th‹
perceive as important for database users, and therefore for DBMS vendors. My perceptions resul
y ...

8 Agent-oriented technology in support of e-business
Mike P. Papazoglou
April 2001 **Communications of the ACM**, Volume 44 Issue 4
Publisher: ACM Press

Full text available: pdf(145.21 KB) Additional Information: full citation, references, citings, index terms
html(39.13 KB)

9 Fast detection of communication patterns in distributed executions
Thomas Kunz, Michiel F. H. Seuren
November 1997 **Proceedings of the 1997 conference of the Centre for Advanced Studies on Collaborative research CASCON '97**
Publisher: IBM Press
Full text available: pdf(4.21 MB)   Additional Information: full citation, abstract, references, index terms

Understanding distributed applications is a tedious and difficult task. Visualizations based on pro
diagrams are often used to obtain a better understanding of the execution of the application. Th
visualization tool we use is Poet, an event tracer developed at the University of Waterloo. Howe
diagrams are often very complex and do not provide the user with the desired overview of the a
In our experience, such tools display repeated occurrences of non-trivial commun ...

10 Classics in software engineering
January 1979 Divisible Book
Publisher: Yourdon Press
Additional Information: full citation, cited by, index terms

11 An example of management training in expert systems: SBA loan evaluation system
Sudesh M. Duggal, Paul R. Popovich
September 1990 **Proceedings of the 1990 ACM SIGBDP conference on Trends and directions systems SIGBDP '90**
Publisher: ACM Press
Full text available: pdf(2.19 MB)   Additional Information: full citation, references, index terms

12 Smalltalk-80: the language and its implementation
Adele Goldberg, David Robson
January 1983 Book
Publisher: Addison-Wesley Longman Publishing Co., Inc.
Full text available: pdf(33.56 MB)   Additional Information: full citation, abstract, cited by, index terms, review

From the Preface (See Front Matter for full Preface)

Advances in the design and production of computer hardware have brought many more people i
contact with computers. Similar advances in the design and production of computer software are
in order that this increased contact be as rewarding as possible. The Smalltalk-80 system is a re
decade of research into creating computer software that is appropriate for producing highly func
interactive ...

13 Frontmatter (TOC, Letters, Philosophy of computer science, Interviewers needed, Taking requirements creation from folklore to analysis, SW components and product lines: from bu systems and technology, Software engineering survey)
September 2005 **ACM SIGSOFT Software Engineering Notes,** Volume 30 Issue 5
Publisher: ACM Press
Full text available: pdf(1.98 MB)   Additional Information: full citation, index terms

14 Risks to the public in computers and related systems
Peter G. Neumann
April 1993 **ACM SIGSOFT Software Engineering Notes,** Volume 18 Issue 2

Publisher: ACM Press

Full text available: pdf(1.60 MB)   Additional Information: full citation, citings, index terms

15 Illustrative risks to the public in the use of computer systems and related technology

Peter G. Neumann

January 1996 **ACM SIGSOFT Software Engineering Notes**, Volume 21 Issue 1

Publisher: ACM Press

Full text available: pdf(2.54 MB)   Additional Information: full citation

16 Launching the new era

Kazuhiro Fuchi, Robert Kowalski, Koichi Furukawa, Kazunori Ueda, Ken Kahn, Takashi Chikayama,

March 1993 **Communications of the ACM**, Volume 36 Issue 3

Publisher: ACM Press

Full text available: pdf(3.45 MB)   Additional Information: full citation, references, index terms, review

17 Illustrative risks to the public in the use of computer systems and related technology

Peter G. Neumann

January 1994 **ACM SIGSOFT Software Engineering Notes**, Volume 19 Issue 1

Publisher: ACM Press

Full text available: pdf(2.24 MB)   Additional Information: full citation, citings, index terms

18 Innovation, management & strategy: Business process redesign for effective e-commerce

M. H. Jansen-Vullers, M. Netjes, H. A. Reijers

March 2004 **Proceedings of the 6th international conference on Electronic commerce ICEC**

Publisher: ACM Press

Full text available: pdf(322.14 KB)   Additional Information: full citation, abstract, references, index terms

Many companies have found out the hard way that successful e-commerce requires more than a web presence. Existing business processes must be seamlessly integrated with the new, electror interaction with suppliers and customers. Despite this insight, little research has focused on the transformation of doing business to achieve the presumed benefits of e-commerce. This paper e on both qualitative and quantitative support for redesigning business processes in the context ..

Keywords: BPR, e-commerce, process models, service industry

19 Illustrative risks to the public in the use of computer systems and related technology

Peter G. Neumann

January 1992 **ACM SIGSOFT Software Engineering Notes**, Volume 17 Issue 1

Publisher: ACM Press

Full text available: pdf(1.65 MB)   Additional Information: full citation, citings, index terms

20 Business process re-design in the academic environment: a methodical approach to maxir impact of scarce information technology support resources

Roger W. Harris

November 1993 **Proceedings of the 21st annual ACM SIGUCCS conference on User services '93**

Publisher: ACM Press

Full text available: 🔒 pdf(2.06 MB)   Additional Information: <u>full citation</u>, <u>references</u>, <u>index terms</u>

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21 Risks to the public: Risks to the public
◈ Peter G. Neumann
November 2006 **ACM SIGSOFT Software Engineering Notes**, Volume 31 Issue 6
Publisher: ACM Press
Full text available: 📄 pdf(374.71 KB)   Additional Information: full citation, abstract

> Edited by Peter G. Neumann (Risks Forum Moderator and Chairman of the ACM Committee on C
> and Public Policy), plus personal contributions by others, as indicated. Opinions expressed are in
> rather than organizational, and all of the usual disclaimers apply. We address problems relating
> software, hardware, people, and other circumstances relating to computer systems. To economi:
> space, we include pointers to items in the online Risks Forum: (R i j) denotes RISKS vol i numbe

22 Information technology and dataveillance
◈ Roger Clarke
May 1988   **Communications of the ACM**, Volume 31 Issue 5
Publisher: ACM Press
Full text available: 📄 pdf(1.89 MB)   Additional Information: full citation, abstract, references, citings, index ter

> Data surveillance is now supplanting conventional surveillance techniques. With this trend come
> monitoring methods such as personal dataveillance and mass dataveillance that require more efi
> safeguards and a formal policy framework.

23 Digital library communities and change: Cross-cultural usability of the library metaphor
◈ Elke Duncker
July 2002   **Proceedings of the 2nd ACM/IEEE-CS joint conference on Digital libraries JCDl**
Publisher: ACM Press
Full text available: 📄 pdf(202.45 KB)   Additional Information: full citation, abstract, references, citings, index ter

> Computing metaphors have become an integral part of information systems design, yet they are
> rooted in cultural practices. This paper presents an investigation of the cross-cultural use and us
> such metaphors by studying the library metaphor of digital libraries in the cultural context of the
> indigenous population of New Zealand. The ethnographic study examines relevant features of th
> culture, their form of knowledge transfer and their use of physical and digita ...
>
> **Keywords**: computing metaphor, cross-cultural usability, digital library, globalization, indigenot
> localization

24 Dependency-Based Construction of Semantic Space Models
Sebastian Padó, Mirella Lapata
June 2007   **Computational Linguistics**, Volume 33 Issue 2

Publisher: MIT Press

Full text available: pdf(283.62 KB)   Additional Information: <u>full citation</u>, <u>abstract</u>

Traditionally, vector-based semantic space models use word co-occurrence counts from large co
represent lexical meaning. In this article we present a novel framework for constructing semanti
that takes syntactic relations into account. We introduce a formalization for this class of models,
allows linguistic knowledge to guide the construction process. We evaluate our framework on a r
tasks relevant for cognitive science and natural language processing: semantic pr ...

25 Meeting the crisis in computer science

Stephen S. Yau, Robert W. Ritchie, Warren Semon, Joseph Traub, Andries Van Dam, Stanley Winkl
December 1983 **Communications of the ACM**, Volume 26 Issue 12

Publisher: ACM Press

Full text available: pdf(536.45 KB)   Additional Information: <u>full citation</u>, <u>abstract</u>, <u>citings</u>

Participants in the 1982 Snowbird Conference reassessed the problems in computer science edu
recommended steps for improvement.

26 Intentional software

Charles Simonyi, Magnus Christerson, Shane Clifford
October 2006 **ACM SIGPLAN Notices , Proceedings of the 21st annual ACM SIGPLAN confer
Object-oriented programming systems, languages, and applications OOPSLA**
Volume 41 Issue 10

Publisher: ACM Press

Full text available: pdf(362.40 KB)   Additional Information: <u>full citation</u>, <u>abstract</u>, <u>references</u>, <u>index terms</u>

Wysiwyg editors simplified document creation by separating the document contents from the loc
automating the re-application of the looks to changing contents. In the same way Intentional So
simplifies software creation by separating the software contents in terms of their various domair
implementation of the software and by enabling automatic re-generation of the software as the
change. This way, domain experts can work in parallel with programmers in their resp ...

Keywords: generative programming, intentional software

27 The experimental analysis of information security management issues for online financial s

Mukul Gupta, Alok R. Chaturvedi, Shailendra Mehta, Lorenzo Valeri
December 2000 **Proceedings of the twenty first international conference on Information sy
ICIS '00**

Publisher: Association for Information Systems

Full text available: pdf(228.80 KB)   Additional Information: <u>full citation</u>, <u>references</u>, <u>index terms</u>

28 The winter simulation conference: perspectives of the founding fathers

Michel Araten, Harold G. Hixson, Austin C. Hoggatt, Philip J. Kiviat, Michael F. Morris, Arnold Ocker
Reitman, Joseph M. Sussman, James R. Wilson
December 1992 **Proceedings of the 24th conference on Winter simulation WSC '92**

Publisher: ACM Press

Full text available: pdf(2.83 MB)   Additional Information: <u>full citation</u>, <u>references</u>, <u>citings</u>, <u>index terms</u>

29 The emerging role of electronic marketplaces on the Internet

Yannis Bakos
August 1998 **Communications of the ACM**, Volume 41 Issue 8

Publisher: ACM Press

Full text available: pdf(367.61 KB)   Additional Information: <u>full citation</u>, <u>references</u>, <u>citings</u>, <u>index terms</u>

30 Business applications of unstructured text

William L. Kuechler

October 2007 **Communications of the ACM**, Volume 50 Issue 10

Publisher: ACM Press

Full text available: pdf(143.02 KB) html (32.95 KB) Additional Information: full citation, abstract, references, index terms

Crunching unstructured text rather than numbers is the basis for a new class of high-value appli ranging from regulatory compliance monitoring to business intelligence.

31 Compiler construction: an advanced course

F. L. Bauer, F. L. De Remer, M. Griffiths, U. Hill, J. J. Horning, C. H. A. Koster, W. M. McKeeman, P W. M. Waite, G. Goos, J. Hartmanis

January 1974 Book

Publisher: Springer-Verlag New York, Inc.

Additional Information: full citation, abstract, references, cited by

The Advanced Course took place from March 4 to 15, 1974 and was organized by the Mathemati Institute of the Technical University of Munich and the Leibniz Computing Center of the Bavarian of Sciences, in co-operation with the European Communities, sponsored by the Ministry for Rese Technology of the Federal Republic of Germany and by the European Research Office, London.

32 ACM forum

Robert L. Ashenhurst

April 1988 **Communications of the ACM**, Volume 31 Issue 4

Publisher: ACM Press

Full text available: pdf(751.46 KB) Additional Information: full citation, index terms

33 Applying object-oriented analysis and design

Jean-Marc Nerson

September 1992 **Communications of the ACM**, Volume 35 Issue 9

Publisher: ACM Press

Full text available: pdf(2.54 MB) Additional Information: full citation, references, citings, index terms, revie\

Keywords: analysis, flexible software architecture, object-oriented notation and methodology, (oriented software engineering, reliable component reusability

34 Rethinking office automation

Margrethe H. Olson, Jon A. Turner

July 1986 **ACM SIGMIS Database**, Volume 17 Issue 4

Publisher: ACM Press

Full text available: pdf(1.04 MB) Additional Information: full citation, abstract, references

The debate regarding the impact of technology on work organization and the quality of work life momentum as a result of office automation and its influences on large numbers of "'office" jobs. argues that current approaches to implementation of office automation technology are based on assumptions about both technology and work organization. The result has been systems which f up the claims of dramatic increases in productivity.

35
An affordable approach to an architectural computer system

Donald E. Bergeson, Robert Babbin
January 1977 **Proceedings of the 14th conference on Design automation DAC '77**
Publisher: IEEE Press
Full text available: pdf(968.68 KB)   Additional Information: full citation, abstract, references, index terms

Analysis of information flows, and a review of periodically performed tasks in an architect's office
many functions that could be expedited and enhanced with the aid of a major restructuring that
include a carefully planned, modular, computer system. Staged investment in hardware and soft
recommended. A conservative approach indicates computer utilization first in record keeping, th
engineering and text manipulation, and finally in graphics and simulat ...

36 Essays in computing science
C. A. R. Hoare
January 1989 Book
Publisher: Prentice-Hall, Inc.
Full text available: pdf(20.91 MB)   Additional Information: full citation, abstract, references, cited by, review

Charles Antony Richard Hoare is one of the most productive and prolific computer scientists. Thi:
contains a selection of his published papers. There is a need, as in a Shakespearian Chorus, to o
apology for what the book manifestly fails to achieve. It is not a complete 'collected works'. Sele
between papers of this quality is not easy and, given the book's already considerable size, some
decisions as to what to omit have had to be made. Pity the editor weighin ...

37 Component-based e-commerce: assessment of current practices and future directions
Martin Bichler, Arie Segev, J. Leon Zhao
December 1998 **ACM SIGMOD Record**, Volume 27 Issue 4
Publisher: ACM Press
Full text available: pdf(759.85 KB)   Additional Information: full citation, abstract, citings, index terms

Component-based e-commerce technology is a recent trend towards resolving the e-commerce (
at both system and application levels. Instead of delivering a system as a prepacked monolith s\
containing any conceivable feature, component-based systems consist of a lightweight kernel to
features can be added in the form of components. In order to identify the central problems in co
based e-commerce and ways to deal with them, we investigate prototype ...

38 Workshop and conference summaries: Intractable ERP: a comprehensive analysis of failed
enterprise-resource-planning projects
Christian Vogt
March 2002 **ACM SIGSOFT Software Engineering Notes**, Volume 27 Issue 2
Publisher: ACM Press
Full text available: pdf(789.20 KB)   Additional Information: full citation, abstract, references

An enterprise-resource-planning system --- or ERP system, for short --- is by definition "any sof
system designed to support and automate the business processes of medium and large business
Integrated ERP systems became popular in the early 1990's. Single monolithic pieces of software
systems promised to do away with inconsistent data, incompatible formats, and uncooperative
applications.Still, ERP systems come with their own, unexpected difficulties. Their tremendous g

Keywords: COTS, MBASE, SAP R/3, enterprise resource planning, hidden costs

39 Consumer difficulties with computerized transactions: an empirical investigation
T. D. Sterling
May 1979 **Communications of the ACM**, Volume 22 Issue 5
Publisher: ACM Press
Full text available: pdf(757.74 KB)   Additional Information: full citation, abstract, references, citings

The prevalence with which errors may be encountered by the end targets of a computerized pro
assessed. How many and what type of errors occur? How easily are they corrected? What is the
consumers to errors—to a failure to correct them? What can be learned by designers of large mt

packages from such data? Results show that with the present state of the art, approximately 40 individuals (or households) having aver ...

Keywords: billing errors, consumers, errors, management systems, systems errors

40 Information Systems in Perspective
J. D. Aron
December 1969 **ACM Computing Surveys (CSUR)**, Volume 1 Issue 4
Publisher: ACM Press
Full text available: pdf(2.22 MB)   Additional Information: full citation, references, citings, index terms

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41 E-government: G2C e-government: Shanghai social security and citizen services

Pengzhu Zhang, Fangfang Xu, Luquan Jiang, Ruyi Ge

August 2005 **Proceedings of the 7th international conference on Electronic commerce ICEC**

Publisher: ACM Press

Full text available: 📄 pdf(543.05 KB)   Additional Information: full citation, abstract, references, index terms

Digital government strategy has been carried out in many countries as a means of improving the public services. This article studies the Shanghai social security and citizen services system to e> major advantages of digital government and specifies the Medicare subsystem of the system to i the process reengineering involved in digital government programs.

Keywords: digital government, process reengineering, public services

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42 The MAC-AT-HOME student microcomputer loan rogram

B. C. Brenner

October 1989 **Proceedings of the 17th annual ACM SIGUCCS conference on User Services S '89**

Publisher: ACM Press

Full text available: 📄 pdf(911.57 KB)   Additional Information: full citation, references, index terms

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43 Semantic web ontologies, rules, and services track: Organizing technology enhanced learr

Markus Schmees

August 2006 **Proceedings of the 8th international conference on Electronic commerce: The commerce: innovations for conquering current barriers, obstacles and limitati conducting successful business on the internet ICEC '06**

Publisher: ACM Press

Full text available: 📄 pdf(706.59 KB)   Additional Information: full citation, abstract, references, index terms

Organizational units like courses have different agendas in technology enhanced learning. They i by organizational regulations, obtain sustainable learning results, and limit incurring expenses. \ software systems support educational activities, but cannot observe these rules generally. This a presents a way to integrate concepts of electronic commerce for this purpose. Basic idea is to im organizational rules with help of involved learning applications. For this purp ...

Keywords: business process integration, electronic commerce, electronic learning, learning mai system, organizational rules, technology enhanced learning

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44

Web for data mining: organizing and interpreting the discovered rules using the Web

Yiming Ma, Bing Liu, Ching Kian Wong
June 2000 **ACM SIGKDD Explorations Newsletter,** Volume 2 Issue 1
Publisher: ACM Press
Full text available: pdf(8.41 MB)   Additional Information: full citation, citings, index terms

Keywords: association rules, interestingness, post-processing, rule understanding, the Web

45 Self

David Ungar, Randall B. Smith
June 2007 **Proceedings of the third ACM SIGPLAN conference on History of programming languages HOPL III**
Publisher: ACM Press

Full text available: pdf(1.70 MB)   Additional Information: full citation, appendices and supplements, abstrac index terms

The years 1985 through 1995 saw the birth and development of the language Self, starting from by the authors at Xerox PARC, through first implementations by Ungar and his graduate student Stanford University, and then with a larger team formed when the authors joined Sun Microsyste Laboratories in 1991. Self was designed to help programmers become more productive and crea giving them a simple, pure, and powerful language, an implementation that combined ease of us

Keywords: Self, adaptive optimization, cartoon animation, dynamic language, dynamic optimiz; exploratory programming, history of programming languages, morphic, object-oriented languag(programming environment, prototype-based programming language, virtual machine

46 The case of the killer robot (part 2)

Richard G. Epstein
December 1994 **ACM SIGCAS Computers and Society,** Volume 24 Issue 4
Publisher: ACM Press
Full text available: pdf(2.22 MB)   Additional Information: full citation, citings, index terms

47 Level II technical support in a distributed computing environment

Tim Leehane
September 1996 **Proceedings of the 24th annual ACM SIGUCCS conference on User services '96**
Publisher: ACM Press
Full text available: pdf(5.73 MB)   Additional Information: full citation, references, index terms

48 Special section: Reasoning about structure, behavior and function

B. Chandrasekaran, Rob Milne
July 1985 **ACM SIGART Bulletin,** Issue 93
Publisher: ACM Press
Full text available: pdf(5.13 MB)   Additional Information: full citation, abstract, references, citings

The last several years' of work in the area of knowledge-based systems has resulted in a deeper understanding of the potentials of the current generation of ideas, but more importantly, also at limitations and the need for research both in a broader framework as well as in new directions. 1 following ideas seem to us to be worthy of note in this connection.

49 Making connections: first year transition for computer science and software engineering stu

Alistair Moffat, Baden Hughes, Harald Søndergaard, Paul Gruba
January 2005 **Proceedings of the 7th Australasian conference on Computing education - Vo
ACE '05**
Publisher: Australian Computer Society, Inc.
Full text available: pdf(143.70 KB)   Additional Information: full citation, abstract, references, index terms

During the last decade, an increasing emphasis has been placed on the need for carefully planne
transition programs to help first-year students integrate into university. In this paper we criticall
our experiences in designing and running successive transition programs for Computer Science a
Software Engineering students. Over the last three years we have trialled several models. At pre
program requires all entering students to be enrolled in a transition subject, "Making Co ...

50 Mindstorms: children, computers, and powerful ideas
Seymour Papert
January 1980 Book
Publisher: Basic Books, Inc.
Full text available: pdf(12.45 MB)   Additional Information: full citation, abstract, cited by, index terms

The Gears of My Childhood

Before I was two years old I had developed an intense involvement with automobiles. The name
parts made up a very substantial portion of my vocabulary: I was particularly proud of knowing
parts of the transmission system, the gearbox, and most especially the differential. It was, of co
years later before I understood how gears work; but once I did, playing with gears became a fav
pastime. I loved rotating circular object ...

51 Out in the world--experiences beyond the desktop: Writing the BoK: designing for the netw
learning environment of college students
Paul Burke, Sue Nguyen, Pen-Fan Sun, Shelley Evenson, Jeong Kim, Laura Wright, Nabeel Ahmed,
Patel
November 2005 **Proceedings of the 2005 conference on Designing for User eXperience DUX**
Publisher: AIGA: American Institute of Graphic Arts
Full text available: pdf(1.98 MB)   Additional Information: full citation, abstract, references

Some believe that the fundamental pedagogy of foreign language instruction has existed for hur
years. [40] That said, converting a class from a traditional course to an online solution cannot be
as posting a textbook online and offering periodic subject tests because it does not correctly mo
traditional language learning experience. It removes the community-driven interactions of a
classroom.Language is acquired through a combination of reading, writing, speaking and lis ...

Keywords: PDA/Mbl, analysis, business case, business strategy, concept design, content, desig
experience strategy, games, graphic design, handheld devices and mobile computing, informatic
architecture, interaction design, interdisciplinary design, marketing / market research, participat
process improvement, product design, product management, prototyping, responsive environme
speech, system design, usability research, user experience, user interface design, user research
studies, user-centered design / human-centered design, visual design, visualization, web service

52 Making parallel programming accessible to inexperienced programmers through cooperati
learning
Lori Pollock, Mike Jochen
February 2001 **ACM SIGCSE Bulletin , Proceedings of the thirty-second SIGCSE technical sy
on Computer Science Education SIGCSE '01**, Volume 33 Issue 1
Publisher: ACM Press
Full text available: pdf(143.78 KB)   Additional Information: full citation, abstract, references, citings, index ter

This paper describes how we utilized cooperative learning to meet the practical challenges of tea
parallel programming in the early college years, as well as to provide a more real world context
course. Our main contribution is a set of cooperative group activities for both inside and outside
classroom, which are targeted to the computer science discipline, have received very positive stu
feedback, are easy to implement, and achieve a number of learning objectives beyond know ...

53 Special issue: AI in engineering
D. Sriram, R. Joobbani
April 1985   **ACM SIGART Bulletin**, Issue 92
Publisher: ACM Press
Full text available: pdf(8.79 MB)   Additional Information: full citation, abstract

The papers in this special issue were compiled from responses to the announcement in the July :
of the SIGART newsletter and notices posted over the ARPAnet. The interest being shown in this
reflected in the sixty papers received from over six countries. About half the papers were receive
computer network.

54 The USC system factory project
W. Scacchi
January 1989 **ACM SIGSOFT Software Engineering Notes**, Volume 14 Issue 1
Publisher: ACM Press
Full text available: pdf(1.99 MB)   Additional Information: full citation, abstract, citings, index terms

Developing the next generation of large-scale software systems will change the patterns of work
development organizations. We therefore expect the major systems engineering problems to be
require *organizational solutions* that accomodate *advanced software development tools, flexible
manufacturing techniques for system life cycle engineering*, and *knowledge-intensive strategies
managing large system development projects*. Over the past seven years, we h ...

55 Objects with roles
B. Pernici
March 1990 **ACM SIGOIS Bulletin , Proceedings of the ACM SIGOIS and IEEE CS TC-OA con
on Office information systems**, Volume 11 Issue 2-3
Publisher: ACM Press
Full text available: pdf(921.75 KB)   Additional Information: full citation, abstract, references, citings, index ter

The use of object-oriented conceptual models for modeling office applications and information sy
discussed. A model for describing object behavior based on the concept of role is presented. Rol
one to describe different perspectives for object evolution. For each role, relevant characteristics
role properties, role states, messages, and role-state transition rules and constraints are defined
implications of considering several roles in parallel for an object are ...

56 Applications of machine learning and rule induction
Pat Langley, Herbert A. Simon
November 1995 **Communications of the ACM**, Volume 38 Issue 11
Publisher: ACM Press
Full text available: pdf(554.28 KB)   Additional Information: full citation, abstract, references, citings, index ter

Machine learning is the study of computational methods for improving performance by mechaniz
acquisition of knowledge from experience. Expert performance requires much domain-specific kr
and knowledge engineering has produced hundreds of AI expert systems that are now used regu
industry. Machine learning aims to provide increasing levels of automation in the knowledge eng
process, replacing much time-consuming human activity with automatic tec ...

57 The high wire balancing act of the IS project director
Vital Roy, Carmen Bernier, Lucie Léveillé
January 2006 **ACM SIGMIS Database**, Volume 37 Issue 1
Publisher: ACM Press
Full text available: pdf(884.02 KB)   Additional Information: full citation, abstract, references, index terms

The implementation of a cross-functional enterprise system requires a more sustained and comp
change management program than does classical Information System (IS) application developm
tools and techniques used in such projects will presumably differ accordingly, as will the roles an
responsibilities of each project contributor. The objective of this exploratory research is to elucid
main managerial roles played by internal project directors in the implementation of a cr ...

Keywords: MIS development projects, case study, project directors, roles

58 Computing curricula 2001

September 2001 **Journal on Educational Resources in Computing (JERIC)**

Publisher: ACM Press

Full text available: pdf(613.63 KB) html (2.78 KB)   Additional Information: full citation, references, citings, index terms

59 ITiCSE 2002 working group report: Exploring the role of visualization and engagement in c science education

Thomas L. Naps, Guido Rößling, Vicki Almstrum, Wanda Dann, Rudolf Fleischer, Chris Hundhausen, Korhonen, Lauri Malmi, Myles McNally, Susan Rodger, J. Ángel Velázquez-Iturbide

June 2002   **ACM SIGCSE Bulletin , Working group reports from ITiCSE on Innovation and technology in computer science education ITiCSE-WGR '02**, Volume 35 Issue 2

Publisher: ACM Press

Full text available: pdf(414.24 KB)   Additional Information: full citation, abstract, references, citings

> Visualization technology can be used to graphically illustrate various concepts in computer scien(argue that such technology, no matter how well it is designed, is of little educational value unles engages learners in an active learning activity. Drawing on a review of experimental studies of v effectiveness, we motivate this position against the backdrop of current attitudes and best pract(respect to visualization use. We suggest a new taxonomy of learner engageme ...

60 A simulation analysis of cash flow attenuation under alternative financial operating structur(

Robert E. Markland

January 1971 **Proceedings of the 5th conference on Winter simulation WSC '71**

Publisher: ACM Press

Full text available: pdf(970.53 KB)   Additional Information: full citation, abstract, references, index terms

> This paper presents the results of a simulation analysis of the stochastic processes which deterr flow attenuation under alternative financial operating structures. The environment of the study i: rapidly expanding retailing firm, which must consider a myriad of alternative operating structure embryonic development. Simulation is employed to determine risk-return profiles for the variou: alternatives. Efficiency frontiers are next computed for each of five meas ...

Results 41 - 60 of 200   Result page: previous   1   2   **3**   4   5   6   7   8   9   10